

Markel International Signs Up To DOCOSOFT Claims Management System

London, 22nd July 2016 - DOCOSOFT has entered into a multi-year contract, won via a competitive tender process, with Markel International to provide a new Write Back enabled Claims Management System, which is designed to increase efficiencies in claims handling and cost management, as well as provide enhanced reporting functionality.

The Write Back enabled system allows Markel International to operate fully from within one internal system without recourse to central market systems; the IMR and ECF. The claims management system went live on schedule and within budget on 22nd June 2106. This is the first phase delivery of a larger programme of change within Markel Claims to include a full Peer Review module, future integration across possible multiple platforms for non-bureau claims management and processing.

Hannah Purves, Claims Director Markel, commented: "DOCOSOFT has demonstrated that they can meet our bespoke claims management system requirements. They have worked closely with our team, have been responsive and flexible to our business needs and the result is a system which will help us in revolutionising the way we handle claims in Markel."

Aidan O'Neill, CEO of DOCOSOFT, commented: "DOCOSOFT looks forward to providing Markel with a cutting edge claims management and reporting solution. This is our third new client in the London Insurance Market in the past 12 months, as well as being first to market with full implementation of our Write Back enabled claims system to two of our long term partners in Talbot Validus and Faraday, which underscores our unique capabilities and reach. The partnership with Markel puts DOCOSOFT firmly as the number one supplier of claims solutions to the London Market."

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Notes to editors

DOCOSOFT is an innovative developer of claims management, document management and workflow software solutions for the global insurance and financial services markets.

Since 1997, DOCOSOFT has established itself as the provider of leading edge of claims management, document management and workflow solutions. Our pedigree is well established in the UK and our software is widely used in the City of London.

The company provides highly-effective electronic claims, document management, and scanning solutions to the financial services, engineering, distribution, manufacturing, and education sectors.

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